

Minutes of the Meeting of Castle Medical Group PPG, held on Tuesday 9th May 2023 at CMG

In attendance: Pulendran Arasaradnam; Martin Cooper; Tony Green; Brenda Hall; Hugh Hall; Hilary Mercer; Paddy Miles; Bhiku Mistry; Renee Robinson; Lesley Salter; Karen Wesson; Jennie Cuakwell; Guest, Pauline Cave.

1 Apologies for absence

Paul Boddington; Clive Caulfield; Carol Land; Sharon Newman

2 Minutes of the Meeting held on 7th February 2023

The minutes were agreed. Proposed by PM and seconded by HM.

3 Matters Arising

There were no matters arising.

4 Report on Fundraising

TG noted that there was currently no Fundraising group. MC asked who would be interested in fundraising and volunteers noted as follows: BH; HH; PM; LS.

TG noted that previous routes for fundraising had proved ineffective in the current climate. TG also noted that at the last meeting of the FoCMG, this had been discussed and DR Sanganee had suggested working in partnership between PPG and CMG over a possible range of activities. A park run to celebrate 75 years of the NHS was to take place in July and suggested that there could be scope for an event in Ashby, aimed at fundraising. TG to explore - Dr S to provide contact details.

TG noted that it was important going forward that any fundraising activities would demand commitment from the group as they were likely to be events needing volunteers to take an active part. **TG**

5 Report of the Chair

MC presented the Chair's report and noted the following:

a) Meetings with CMG to promote recruitment of PPG members - the aim to more properly the profile generally of patients.

- revision of logo - new ones available for lanyards
- photo of MC + contact email now disseminated.
- revision of CMG website to profile PPG
- article due in Ashby Life
- use of social media

MC thanked CMG for their commitment and hard work in all this work.

b) Planning information events/2 hour sessions for those interested to find out about the PPG. JC and TG to liaise on possible dates. **JC & TG**

c) LLC PPG meeting to be on 8th June. MC and TG to attend.

d) MC reported on the PPG visit to Parliament to present to the LibDems, the work and challenges of the CMG. This had been attended by JC; MC and HM - MC noted it had been a great event and that the presentation by JC had been excellent and well received by the audience.

6 Report of CMG

JC presented her report on the CMG, and highlighted the following areas:

- patient numbers and extrapolations
- daily phone calls/emails etc
- Government funding for online and phone systems
- problem of DNAs
- opening up of online bookings again
- overall demand still high
- issue of abuse and zero tolerance
- true picture of workload - circle of activity
- putting good experiences on the system
- issue of direction of patients to most appropriate professional
- other services provided funded separately
- flu vaccinations
- expansion of premises

Members are invited to read the slides presented by JC attached to these minutes

7 Any Other Business

- LS reported a query from a patient concerning online appointments, this had been covered on JC's presentation.
- KW noted she had passed on an email to MC re the NWL group of PPGs.

7 Date of next meeting

The next meeting was scheduled for Tuesday 18th July, at 11.00am at CMG.