

Minutes of the Meeting of Castle Medical Group PPG, held on Tuesday 18th July 2023 at CMG

In attendance: Paul Boddington; Martin Cooper; Paddy Miles; Michael Phillips; Renee Robinson; Lesley Salter; Karen Wesson; Jennie Caukwell.
Welcome to guests and potential new members; Sue English; Peter Clement.

1 Apologies for absence

Pulendran Arasaradnam; Tony Green; Hilary Mercer; Bhiku Mistry.

2 Presentation: Helen Cullinan, LOROS Community and Stakeholder.

Helen gave information and background to the scope of services provided by LOROS. The organisation is a Hospice for people with life limiting terminal illnesses, covering a range of conditions, not just cancer.

LOROS Hospice (Leicester, Leicestershire and Rutland) has 31 beds and also provides daycare and is based at Glenfield.

There are 2 minibuses for use and there are other professionals on site, Physios etc. There are a network of charity shops and the fundraising arm as a whole needs some £8m/year.

The scheme for Compassionate Neighbour Volunteers was described.

There is also Spiritual and Cultural support to give help across the range of cultures. LOROS was usually a clinical referral.

MC thanked Helen for her presentation.

3 Minutes of the Meeting held on 9th May 2023

The minutes were accepted as a true record, proposed by PM and Seconded by KW.

4 Matters Arising

There were no matters arising.

5 Report on Fundraising

Nothing to report currently.

6 Report of the Chair

MC noted the following:

- Met with Helen Cullinan to discuss format for presentation
- Attended PPG Network Meeting at Leicester Racecourse
- MC to attend Locality PPG Meeting on 29/08/23
- Members were updated re online bookings
- Fundraising HH was following up on a Builder contact
- Information events - see item AoB
- Future Collaboration Online form details to be passed on by email.
- MC introduced prospective new members Sue English and Peter Clement
- MC and BM attended NHS 75th celebration at CMG

- MC and PC took part in the Park Run to celebrate the 75th Anniversary of the NHS, along with members of CMG
- Change in NHS complaints procedures reported in Ashby Times
- MC updated members on the Pathways Cafe

7 Report of CMG

JC presented the report for the CMG and highlighted the following:

- Outline of recent staff changes
- Practice structure changes
- Advanced Clinical Practitioners and treatment rooms - new structure
- Changes to Nurses and HCAs
- Online bookings, online consultations and on call triage ringbacks explained
- Switch to 15 minute appointments explained
- Sit and Wait begins 7th August

Members are invited to read the slides presented by JC attached to these minutes

- LS reported a query from a patient concerning online appointments, this had been covered on JC's presentation.
- KW noted she had passed on an email to MC re the NWL group of PPGs.

8 Any Other Business

• Drop In Sessions

Following discussions, the following were agreed:

- 25th September, 10.00 to 12.00 - KW & MP
- 4th October 10.00 to 12.00 - MC, PM & TG

9 Date of next meeting

The next meeting was scheduled for Tuesday 12th September, at 11.00am at CMG.