

# did not attend

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## APRIL 2024

Appointments are at a premium and every missed appointment could have been offered to another patient if we had been notified within a reasonable timeframe.

**In April 2024, out of 10,662 appointments, 287 were marked as 'Did Not Attend' (DNA) 2.69% of appointments for April**

**This equates to:  
77 hrs and 5 mins of clinical time**

*statistics*



If you are unable to attend a pre-arranged appointment, can you please let us know in advance. You can cancel your appointment by using: **Online Services / NHS App**  
by emailing us at: [castlemedicalgroup.noreply@nhs.net](mailto:castlemedicalgroup.noreply@nhs.net)  
or by calling: **01530 414131**

