

# did not attend

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## MARCH 2024

Appointments are at a premium and every missed appointment could have been offered to another patient if we had been notified within a reasonable timeframe.

**In March 2024, out of 9,323 appointments,  
320 were marked as 'Did Not Attend' (DNA)  
3.43% of appointments for March**

**This equates to:  
104 hrs and 50 mins of clinical time**

*statistics*



If you are unable to attend a pre-arranged appointment, can you please let us know in advance. You can cancel your appointment by using: **Online Services / NHS App**  
by emailing us at: [castlemedicalgroup.noreply@nhs.net](mailto:castlemedicalgroup.noreply@nhs.net)  
or by calling: **01530 414131**

