

MARTIN COOPER - CHAIR'S REPORT OF THE PPG FOR THE YEAR 2023 - 2024

Chair's Report for the AGM

In March 2023 a series of targets were set out for the forthcoming year.

Priorities

To increase membership across the patient profile

To improve Patient Communication through a signposted area on the CMG website (to replace the then separate PPG website)

To improve social media communications in liaison with the Practice

To support the Practice with 75th NHS anniversary commemorations

To attend PCN/Federation meetings representing CMG on their PPG

To attend ICB network meetings to ensure effective liaison on behalf of the Practice

Chair to liaise with the Town Council to ensure Health and Well-being section in the Neighbourhood Plan is emphasised in the light of Residential expansion in Ashby and Corresponding increase in Patient numbers

To support the Practice with Patients Flu Clinics

On Reviewing the year with the above Priorities I would like to thank those new to the PPG for joining us and highlight a recent meeting I've had at Ashby School with the Head of Year 12 Alan Tsang and a year 12 student Neve to encourage younger Patients to join.

Patients Communication has been modernised thanks to the support of Jennie and Alison Upton early in the year we had several meetings to look at both website integration including a just giving for Patients amongst other improvements.

The 75th Anniversary was marked by an event at CMG to which both Biku and Myself attended to represent the PPG. Further my wife and I attended the 75th NHS Park Run at Conkers alongside Partners, Medics and Support staff from the Practice.

In May following an invitation to attend Parliament by the Liberal Democrats Deputy Leader and Health Spokesperson Daisy Cooper the Practice Business Manager and Hilary representing the PPG accompanied me where Jennie was able to showcase the CMG ways of working to help inform their future policy planning.

Federation/PCN meetings for North West Leicestershire are becoming more important to attend as the Practice as one of 12 in the District needs to be represented appropriately. To date I've attended 3 at Whitwick.

ICB network meetings I've always been keen that Ashby has a voice since joining the PPG 10 years ago I've attended 3 in person this year to represent us at Leicester Racecourse, Braunstone Civic Csntr and the NSPCC in Beaumont Leys. I thank Karen for continuing to attend the on line Zoom meetings of this forum.

After attending 4 meetings at Ashby Town Council ref the Neighbourhood Plan it was agreed we would as a Practice have input into the Health and Well being section in liaison with Jennie this was submitted at the end of 2023.

The PPG supported 3 Saturday Flu Clinics in the Autumn thank you to Tony for organising Rotas and to members who helped on the day. It was particularly pleasing that after liaison with Richard Beer the Manager of McDonalds in Ashby he agreed with me they would

support one of the sessions as part of their Community liaison programme. A relationship I hope to continue to foster in the future.

In conclusion a particular thanks to Tony my Secretary and right hand man who keeps me on the straight and narrow and tirelessly works on our behalf behind the scenes. To Jennie the Practice Business Manager for helping liaise with us as a PPG and for her regular updates. To Alison Upton who put the efforts in early in the year to help modernise the website and Social media communications. Finally to you the members for your continued support in particular Karen, Hilary and Biku for the additional support you've given me throughout my first year representing you as Chairman

Martin Cooper
Chair of the PPG for Castle Medical Group 2023/24