**Minutes of the Meeting of Castle Medical Group PPG, held onTuesday 19th August 2025 at CMG**

**1** **Present:** Annette Barr; Kurt Covach; Jim Curtois; Martin Cooper; Michele Garner; Ron Godwin; Tony Green; Hugh Hall; H Mercer; Bhiku Mistry; Michael Phillips; Renee Robinson; Karen Wesson; Jennie Caukwell

**Apologies for absence:** Paddy Miles; Lynn Rigby; Lesley Salter.

**2** **Minutes of the Meeting held on Tuesday 18th June 2025**

The minutes were accepted as a true record. Proposed, KW, Seconded, HM.

**3 Matters Arising**

It was noted that to date, no response had been received from MP Amanda Hack, concerning the provision for Health services with the increasing popu lation of Ashby. TG to contact again **TG**

**4 Presentation on Healthwatch, Leicester and Leicestershire - Jill Dwyer**

Jill Dwyer introduced herself and the following points made:

* Healthwatch was an Independent Statutory Body
* one in every LA (approx 150)
* 3 staff
* task outreach and engagement - to capture patient voice
* report on feedback to ICB & Parliament - issues include - GP access&appointments; adult Social care; Mental Health.
* currently - deaf & hard of hearing access
* visits to all health outlets - hospitals; Surgeries etc.
* in 10 year plan for health - to be abolished!

**Discussion & Questions**

* MC - recommended members look at website and comment
* RR - where located? - Leicester
* KC - Q re issue of problem of communication between Derby & Leicester systems - discussed - a long term problem still to be resolved
* JC - are visits notified in advance? - usually but not always
* JCu - what reports have produced changes? - JD - reports contributed but no specifics.
* Board members sit on other forums? - yes.
* HH - planned visits to hospitals - not clinical - focussed on patient experience.

**Discussion now centred around Rapid Health System**

* RG noted many members of U3A unhappy with system. After discussion, TG suggested that he visit U3A with RG, to identify what exactly were the issues - a general complaint was not useful to identify how to solve problems. MP reported that his experience had been good and offered to join the meeting. **TG/RG/MP**
* MG noted that some of the questions could be confusing
* LP noted that some of the questions did not identify properly some issues.
* LP queried the option to have a specific GP - JC - a difficult one - need to speak to team in this case.
* BM suggested a survey to be conducted by PPG? TG noted this was a good idea - to be looked at and a proposal to put forward.  **BM/TG**

**5 Questions from Members**

JC suggested that these would be answered in the CMG presention. It was agreed.

**6 PPG Evening Meetings**

MC noted the passage of time and proposed to defer this item to the next meeting.

**7 Report of Chair**

MC noted the following:

* KW noted the Federation meeting attended on behalf of MC. Presentation from Active Together; Presentation on Rapid Health at another Practice; Talk re a walking group.
* The next Federation PPG was on 11 September, 11am, Whitwick Health Centre. Anyone interested in coming - notify TG.
* MC noted there was on 11th September, a Cancer Awareness Session, at the King Power Stadium - 10 to 3.

**8 Report from CMG - slide presentation**

JC presented the report of the CMG and the following points and issues were noted:

* + Staff changes
  + NHS 10 year plan -new contracts

- explanation of aims and objectives

- healthy choices

- operational model

- digital changes etc

* + GP Surveys
  + Mission statement
  + Values
  + Practice population - currently 18,174 - with Money Hill Phase 1 - add 1,500 - with Money Hill Phase 2 - add 3,000 - other development around the area would add more. Some money from section 106.
  + preises expansion - issue between owners and valuers

***Members are strongly urged to read the presentation, which has a great deal of information regarding the NHS 10 year Plan***

* ***the presentation is included with these minutes***

**9 Any Other Business**

None

**10 Date of next meeting**

The date of the next meeting is Tuesday 7th October at ASCEBI House,

commencing at 10.30am