



Ordering online prescription requests

You are still able to order online for your medication, instead of ordering each month, you will only need to order every 3, 6 or 12 months.

The online system will pick up that you are on repeat dispensing and will give account users a future date which tells them when the items on a batch will need to be ordered again. It is usually 14 days prior to when you will be due.

Please note: you will still need to order any acute items or controlled drugs each month as these are not suitable for Repeat Dispensing.



Please contact Castle Medical Group for any further information.

Castle Medical Group
Ascebi House
118 Burton Road
Ashby De La Zouch
Leicestershire
LE65 2LP
Telephone: 01530 414 131

We have a dedicated Repeat Dispensing Team that works closely with the pharmacies.



Are you on regular medication?

Save time and help your GP practice, your pharmacy

and the NHS by using Repeat Dispensing.



Repeat Dispensing is a reliable, secure and confidential service.



What is Repeat Dispensing?

Repeat Dispensing is where your GP sends your repeat prescriptions down to your pharmacy in batches of either 3, 6 or 12 months at a time, depending on how stable you are on your medicines.

So there is no need for you to order your repeat items each time.

The benefits of using Repeat Dispensing:

- It is time saving for you, the GP practice and the pharmacy.
- Saving time in GP practices means more appointments are available for patients.
- You don't have to visit the doctor every time you need a repeat prescription.
- When you need your first issue of medication, all you need to do is go straight to your nominated community pharmacy to collect your medication every 28 days. They will have your medication ready for you.



- The pharmacy will be able to request your prescription early for your convenience, e.g. going on holiday and need more than 1 months prescription.
- There are fewer visits to the pharmacy for out of stock items and owing's.
- This service means there are reduced pharmacy waiting times.
- You don't have to get every item listed on your prescription every time. If you have got enough of one medicine, tell the pharmacist. This avoids medicine wastage.
- All Repeat Dispensing prescriptions are stored securely on the NHS Spine, so the risk of prescriptions getting lost is reduced.

Electronic Repeat Dispensing

#UseERD at your GP practice to save time and money



Who is eligible for Repeat Dispensing?

If you are on regular repeat medicines and have regular checks up, then you are eligible for this.

If you are unsure whether all your checks are up to date, the receptionists are able to guide you.

You must have a nominated pharmacy for this to work.

However, this service is not suitable for patients whose medication and/or dose changes from month to month.

If you pay for your prescriptions, you will have to pay the prescription charge every time you get a prescription from the pharmacy, unless you buy a prepayment certificate.

Please inform our reception staff if you are happy to do this, only verbal consent is needed for you to use this service.